

Emma Olivares Alvarado

Enterprise Systems & SAP Support Consultant · Software Engineer · EOA Solutions Founder



CONTACT

LOCATION

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LINKEDIN

EmmaOlivaresAlvarado

EDUCATION

M.S. in Leadership in Intelligent Organizations

In progress

B.S. in Computer Science Engineering

Professional license 14928317

CORE SKILLS

SAP support

Enterprise systems

Power BI

SQL · Databases

ERP · CRM · LMS

API integration

AI-assisted engineering

Fortinet

UniFi

INDEPENDENT PRACTICE

EOA Solutions · Founder

End-to-end technology consulting

Custom systems, integrations, analytics, automation, and infrastructure for small and medium-sized businesses and institutions.

ADDITIONAL TRAINING

- Laravel and PHP Mastery
- Ethical Hacking Fundamentals
- Flutter and Dart
- Data Governance for CEOs

PROFILE

Computer Science Engineer with more than six years of experience supporting business-critical systems. I connect enterprise applications, data, operations, and infrastructure through SAP support, system analysis, Power BI, SQL, integrations, and structured incident resolution.

EXPERIENCE

Systems Developer & Analyst

Aug. 2020 — Present

CONSORCIO EDUCATIVO DE ORIENTE · IT COORDINATION

- Coordinate an eight-person multidisciplinary team and the evolution of institutional systems.
- Develop applications for finance, administration, inventory, vendors, and academic assessments.
- Integrate CRM, ERP, and LMS platforms; automate workflows and support user adoption.
- Build Power BI dashboards and work with databases, SQL queries, and operational indicators.

External IT Consultant

2019 — Present

CONSEPII

- Provide enterprise application consulting and support, including SAP environments.
- Troubleshoot systems, coordinate technical follow-up, and maintain operational continuity.
- Administer and improve infrastructure, security, and networks using Fortinet and Ubiquiti UniFi.

Project Lead

Summers 2025 & 2026

JUVENTUS TRAINING CAMPS MEXICO

- Coordinated camp operations across six cities, aligning operations, marketing, sales, and technical execution.
- Managed logistics, budgets, vendors, and participant experience throughout delivery.

SELECTED WORK

- Institutional finance and administration platform.
- Academic assessments with Power BI analytics.
- CRM, ERP, LMS, API, and database integrations.
- Fortinet and UniFi enterprise networks.